

## Weight Scale

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A weight scale can be added to the GrandCare System to record weight readings.

The weight scale is battery-operated and Bluetooth-enabled to communicate wirelessly with the system.

Caregivers can log onto the [Online Care Portal](#) to view [Health Reports](#) and to set up custom [Wellness Notifications and Acknowledgements](#).

Residents can view their Health Readings by using the [Wellness Button](#) on the Touchscreen.



## Taking a Weight Reading

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Follow all manufacturer-provided directions for setting up and using the weight scale, including battery installation, taking accurate readings, and device care.

**Once the reading has been taken, it will be sent to the system automatically.**

## Supported Models

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There are variety of models that can be used with the GrandCare System. For a full listing of supported health devices, see our [Supported Hardware List](#). Use the manufacturer's directions that came with the device to identify the model you have.

## Adding a Weight Scale to the GrandCare System

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All [Wellness Devices](#) require a [Bluetooth Antenna](#) to communicate with the touchscreen. These devices can be added through the [Setup Wizard](#) on the touchscreen or manually through the [Online Care Portal](#).

### **Through the Touchscreen Setup Wizard**

The first time you turn on a new GrandCare System, the [Setup Wizard](#) will start automatically and guide you through setting up your [Wellness Devices](#).

**This is the easiest way to add devices**, as the system will guide you through the setup process step-by-step.

If you are adding a device to an already configured system, see the [Setup Wizard](#) page for instructions on re-starting the Wizard.

### Manually Through the Care Portal

1. Log into the [Online Care Portal](#) and open the [Care Menu](#).
2. Click the **"Wellness"** button.
3. Under Wellness Devices, click **"Add New Device"**.
4. Enter a name for the device to identify it.
5. Select the proper device type and model.  
When finished, click **"Next"** to continue.
6. Enter the device **Serial Number** (found on a sticker on the bottom of the device).
7. Enter the device **Bluetooth ID** (10-digit number found on a sticker on the bottom of the device - e.g. 00A0960D7944).
8. Click the **"Finish"** button.

## Troubleshooting

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If you are having trouble adding the weight scale to the system.

- Make sure you have the [Bluetooth Antenna](#) set up correctly.
- Make sure you have entered the device Serial Number and Bluetooth ID correctly.
- Make sure that this weight scale is not configured on any other systems in Bluetooth range.