Medication Compliance

help.grandcare.com \rightarrow help for caregivers \rightarrow medication compliance

Medication Reminders

When your loved one is reminded to take medications, the message includes 3 buttons:

- To acknowledge that medication was taken
- To ask to be reminded later
- To refuse the medication



The system keeps track of the button presses. Pressing the button acknowledging the medication was taken is counted as compliance. Pressing the button to refuse the medication is counted as non-compliance. Not pressing either of those buttons during the scheduled time period for a medication is also counted as non-compliance.

Compliance History

You can view a summary of your loved one's medication compliance by medication. To view the history:

- Log in to the Online Care Portal
- Open the Care Menu
- Click the "Analytics" button this displays a list of medications
- For more details, click the "Details" link

When a medication is discontinued, delete the schedule for that medication. This will prevent your loved one from being prompted to take a discontinued med, and it will give you a more accurate picture of the compliance history for that medication.

GC-01-OUM-0044 Rev A (copy)

GrandCare)	Analytics		Main Settings Options Help	
Medication Compliance				
Prescription	Schedule	Dates	Taken	Details
Synthroid Thyroid pill	2:30pm-2:45pm	2013-07-15 2013-07-23	44%	<u>Ì</u>

Medication Compliance Medication: Synthroid Reason: Thyroid pill Status: Current Schedule: 2:30pm-2:45pm Start Date: Monday, July 15th, 2013 End date: Tuesday, July 23rd, 2013 Total: 9 Acknowledged: 4 (44%)

- Refused: 1 (11%)
- Not acknowledged: 4 (44%) Average Time: 14:32