Resident-Level Users

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Overview

Users at the Resident level have been given access to a single user on an account. If an account is shared, for example by roommates, or by multiple residents in a multi-user community, it is possible to choose which Residents a user has access to. Users at the Resident level will log in, and be taken immediately to the Dashboard screen for the account, but will only see the selected Residents. There are 3 possible user roles at the Resident Level: *Resident Admin*, *Resident Caregiver*, or *Resident Communicator*. The content on the screen will vary a little, depending on the user's role, as explained below.

User Levels

Resident Admin

A Resident Admin user will have access to more features than the other two levels. A Resident Admin:

- Has full access to all the Care Menu features for particular Residents
- Can edit the Resident's information
- Can add new Caregiver- or Communicator-level users for the Resident
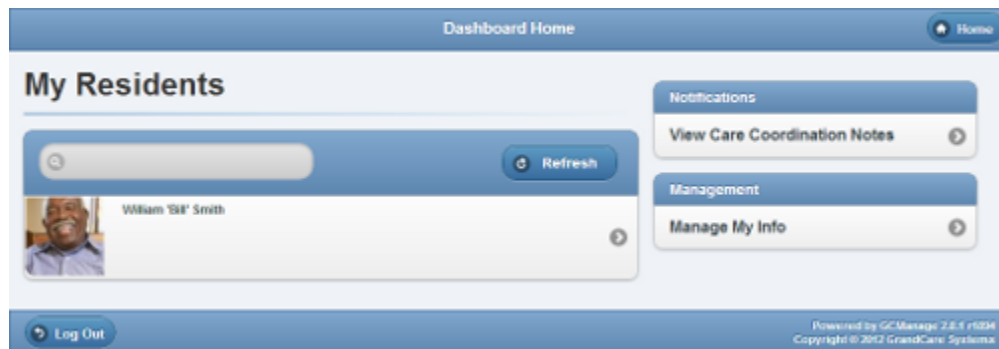- Can receive alerts and notifications.

Typically, most Accounts will not have a Resident Admin, but when there is one there is typically *only* one Resident Admin for a Resident.

Resident Caregiver

A Resident Caregiver can do everything a Resident Admin can do, except for adding new users.
A Resident Caregiver:

- Has full access to all the Care Menu features for a particular Residents
- Can edit the Residents
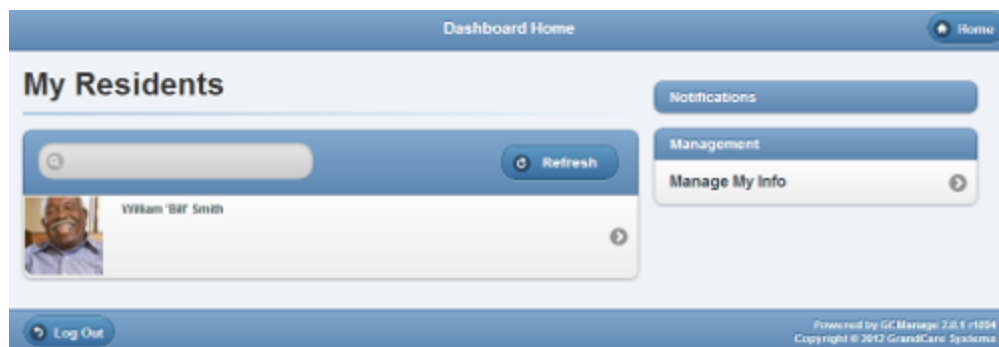- Can receive alerts and notifications.

This level user can view motion and door sensors, view health readings and Care Coordination Notes, edit rules, and use all the social features of the system.

Resident Communicator

A Resident Communicator is the most limited user level. A Resident Communicator:

- Has limited access to Care Menu features for particular Residents
- Can add messages, pictures, emails, etc. for the Resident
- Can receive alerts and notifications
- Cannot access any health data, activity data, rules, or Care Coordination Notes
- Cannot edit the Resident.

This is the typical level for most grandchildren or acquaintances of a single Resident on a shared Account.