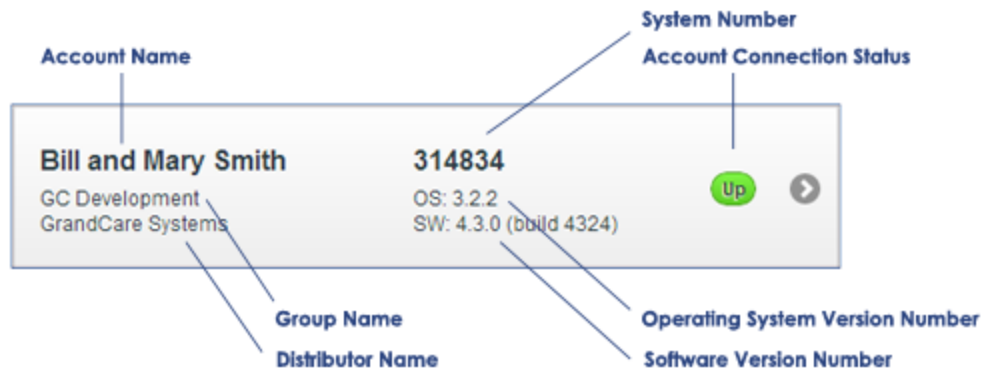


View Accounts

help.grandcare.com → technical help → view accounts

Summary Account Information

You can view summary account information on the Dashboard screen. For each account you're assigned to, you will see a button that includes:



- Account Name
- Group Name
- Distributor Name
- System Number
- Operating System version number
- Software version number
- Account connection status


To view Account details, click on the Account Button.



Account Details

 **System Status: Up (click for details)**

SystemStatus - Click the "System Status" button to view details about the system's current connection to the Internet.

 **Account Information**

Account Information - Click the "Account Information" button to view Account details such as address, telephone numbers, etc. that were entered for this Account.

 **Open Care Menu**

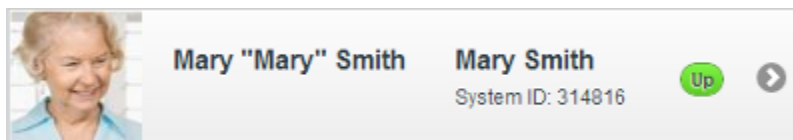
Open Care Menu - Click the "Open Care Menu" button to open the Care Menu.

 **Show Touchscreen**

Show Touchscreen - Click the "Show Touchscreen" button to view a replica of what the Resident can see on the Touchscreen. This is especially useful for viewing any changes you make to settings.

Manage Account 

Manage Account - Click the "Manage Account" button to access account features, such as editing account information. This feature is available only to users at the Account Admin level and above.



Residents - All the Residents assigned to the account are displayed on the Account Details screen. Click one of the Residents to display Resident information, and to access Resident-specific features, such as viewing data and editing the Resident information.