## Main Page



# Welcome to GrandCare Help

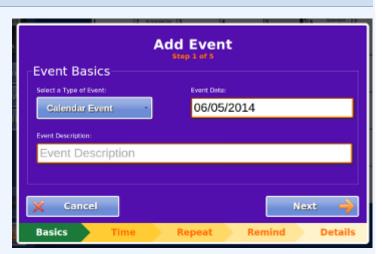
#### What's New?

#### New Features in the June Release

- New To-do lists
- New Today's Schedule button which combines to-dos, calendar events and more
- New Medication information available from Today's Schedule
- New Rules can now require touchscreen Acknowledgments
- Updated Add or Edit Events on Touchscreen
- **Updated Event Reminders**

#### New Features in the December Release

- New Context-sensitive Help on the Touchscreen
- New Setup Wizard to walk users through initial setup of a new system
- Updated Adding calendar events from the Touchscreen
- Updated Branding capabilities improved for simpler product segmentation
- Updated Prevent Wandering motion rule from being set up on fewer than 3 motion sensors



#### Let's Get Started



#### **Logging In**

• Learn how Caregivers log in to the online care portal...

#### **Dashboard Overview**

• After you log in, then what? Learn what you can do on the Dashboard

#### page...

#### **Care Menu**

• Learn what the Care Menu is, and how to do what you want to do...

#### Main Menu

• Learn what all the features on the Resident's Touchscreen can do...

#### **Power Button**

• Learn how to turn the system on and off correctly...

## **Help For Residents**



This section explains all the features of the Touchscreen system, button by button, so the Resident can see what each feature does, and how to use it.

#### **Help For Residents**

## **Help For Caregivers**



Caregivers can use the online portal to interact socially with Residents who are using the Touchscreen system. Caregivers can also set up rules for activity sensors and health devices. In addition, Caregivers can customize the Touchscreen system to help the Resident get the most out of the system. This section explains how to log in to the online portal, and how to use its features.

#### **Help For Caregivers**

## **Help for Professional Care Managers**



This section is for those who users who are administrators for multiple systems or accounts.

## **Help For Professional Care Managers**

## **Technical Help for Technicians and Installers**



This section is for those who install the systems and peripheral devices, and who provide technical support.

**Technical Help** 

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