

Main Page



Welcome to GrandCare Help

What's New?

New Features in the June Release

- New - To-do lists
- New - [Today's Schedule](#) button which combines to-dos, calendar events and more
- New - [Medication](#) information available from [Today's Schedule](#)
- New - Rules can now require touchscreen [Acknowledgments](#)
- Updated - [Add or Edit Events on Touchscreen](#)
- Updated - [Event Reminders](#)

A screenshot of a mobile application interface titled "Add Event" with the subtitle "Step 1 of 5". The screen has a purple background. Under the heading "Event Basics", there is a "Select a Type of Event:" label with a dropdown menu showing "Calendar Event". To the right is an "Event Date:" label with a text input field containing "06/05/2014". Below that is an "Event Description:" label with a larger text input field containing "Event Description". At the bottom left is a "Cancel" button with a red 'X' icon, and at the bottom right is a "Next" button with a right-pointing arrow. At the very bottom, there is a horizontal navigation bar with five items: "Basics" (highlighted in green), "Time" (yellow), "Repeat" (yellow), "Remind" (yellow), and "Details" (yellow).

New Features in the December Release

- New - [Context-sensitive Help](#) on the Touchscreen
- New - Setup Wizard to walk users through initial setup of a new system
- Updated - [Adding calendar events](#) from the Touchscreen
- Updated - Branding capabilities improved for simpler product segmentation
- Updated - Prevent Wandering motion rule from being set up on fewer than 3 motion sensors

Let's Get Started



[Logging In](#)

- [Learn how Caregivers log in to the online care portal...](#)

[Dashboard Overview](#)

- [After you log in, then what? Learn what you can do on the Dashboard](#)

[page...](#)

[Care Menu](#)

- [Learn what the Care Menu is, and how to do what you want to do...](#)

[Main Menu](#)

- [Learn what all the features on the Resident's Touchscreen can do...](#)

[Power Button](#)

- [Learn how to turn the system on and off correctly...](#)

[Help For Residents](#)



This section explains all the features of the Touchscreen system, button by button, so the Resident can see what each feature does, and how to use it.

[Help For Residents](#)

[Help For Caregivers](#)



Caregivers can use the online portal to interact socially with Residents who are using the Touchscreen system. Caregivers can also set up rules for activity sensors and health devices. In addition, Caregivers can customize the Touchscreen system to help the Resident get the most out of the system. This section explains how to log in to the online portal, and how to use its features.

[Help For Caregivers](#)

Help for Professional Care Managers



This section is for those who users who are administrators for multiple systems or accounts.

Help For Professional Care Managers

Technical Help for Technicians and Installers



This section is for those who install the systems and peripheral devices, and who provide technical support.

Technical Help