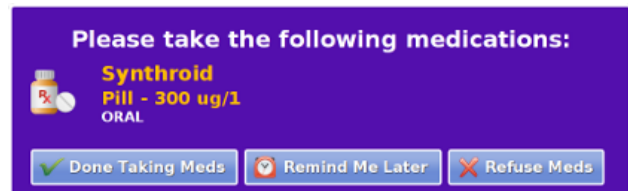


Medication Reminders

help.grandcare.com → [help for caregivers](#) → [medication reminders](#)

Overview

Your loved one can receive medication reminders right on the touchscreen of the system. The reminder will include the name of each of the medications scheduled for this time, along with a picture, the dose, and instructions for how to take it. The reminders will display at the start of a scheduled time period for a medication, and will remain visible until the time expires, or your loved one presses a button indicating the meds have been taken. An optional alert tone can accompany the reminder.



Reminders

When a medication is scheduled to be taken, a pop-up dialog will appear on the screen, listing the medication(s) that should be taken at that time. The pop-up dialog will remain on the screen until your loved one presses a button, either confirming that the medication has been taken, requesting to be reminded again a little later, or declining to take the meds.

If your loved one asks to be reminded again later, then a new pop-up dialog will appear 15 minutes later, listing any medication scheduled to be taken at that time. If your loved one instead refuses the medications, there won't be another pop-up until another medication is scheduled. If the dialog isn't acknowledged, and the time period for a scheduled med expires, then the reminder will no longer display until the next scheduled time period begins.

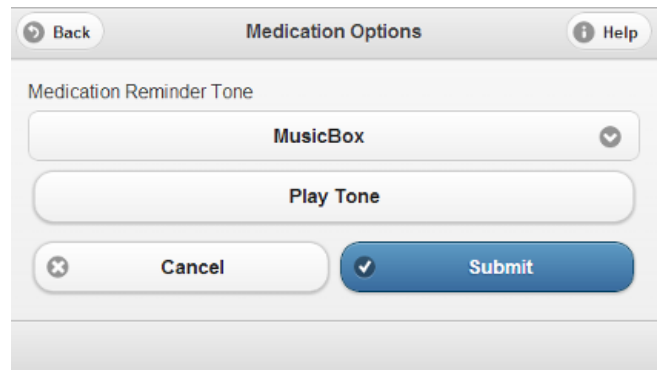
Compliance

- To see how well your loved one is doing with taking meds, you can check the Medication Analytics summary report. See the Medication Compliance help page for more information.
- You can set rules on medication compliance, to notify you or other Caregivers whenever your loved one reports that medications have been taken, or whenever your loved one does **not** report they've been taken. See the Medication Rules help page for more information.

Setting the Optional Alert Tone

If you would like an optional alert sound to accompany the reminder when it first displays, select one in the Reminder Options window. To set the Reminder Options:

- Log in to the Online Care Portal
- Open the Care Menu
- Click the "Medication" button
- Click the "Options" button
- Select the tone you would like, or select None
- Click "Submit" to save your options



The screenshot shows a web application window titled "Medication Options". At the top left is a "Back" button with a left arrow icon, and at the top right is a "Help" button with an information icon. Below the title bar, the text "Medication Reminder Tone" is displayed. Underneath is a dropdown menu currently showing "MusicBox" with a downward arrow icon. Below the dropdown is a button labeled "Play Tone". At the bottom of the form are two buttons: "Cancel" with a close icon (X) and "Submit" with a checkmark icon.

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