

Roles and Privileges for Online Care Portal Users

| | Administrators have full access to server functions and features. Can manage Users, Caregivers, and Residents. Have full access to the Care Menu. Can manage all Devices, Data, Rules, and Care Notes. Can manage communications. Can receive alerts and notifications. | | | | | Caregivers cannot manage Users, but have full access to the Care Menu, all Devices, Data, Rules, and Care Notes. Can manage communications. Can receive alerts and notifications. | | | Communicator privileges are limited. They can add, edit, and delete pictures, messages and emails. Can receive alerts and notifications. | | | Responders cannot login, but can receive alerts and notifications. |
|--|---|-------------------|-------------|---------------|------------------|---|-------------------|----------------------|--|----------------------|-------------------------|--|
| | Admin | Distributor Admin | Group Admin | Account Admin | Resident's Admin | Group Caregiver | Account Caregiver | Resident's Caregiver | Group Communicator | Account Communicator | Resident's Communicator | Responder |
| Full Administrative Access | X | - | - | - | - | - | - | - | - | - | - | - |
| Full Administrative Access within Distributorship | X | X | - | - | - | - | - | - | - | - | - | - |
| Full Administrative Access within Group | X | X | X | - | - | - | - | - | - | - | - | - |
| Full access to Care Menu for Accounts & Residents within Group | X | X | X | - | - | X | - | - | - | - | - | - |
| View all Accounts within Group | X | X | X | - | - | X | - | - | X | - | - | - |
| Full access to Administrative Functions within Account | X | X | X | X | - | - | - | - | - | - | - | - |
| Full Access to Care Menu for all Residents within the Account | X | X | X | X | - | X | X | - | - | - | - | - |
| Access to Communication Features for all Residents within the Account . | X | X | X | X | - | X | X | - | X | X | - | - |
| Full access to Administrative Functions for one Resident | X | X | X | X | X | - | - | - | - | - | - | - |
| Full Access to Care Menu for one Resident | X | X | X | X | X | X | X | X | - | - | - | - |
| Access to Communication features for one Resident . | X | X | X | X | X | X | X | X | X | X | X | - |
| Can Skype and Can receive alerts. | X | X | X | X | X | X | X | X | X | X | X | X |