

# Battery Report

Most supported wireless devices are designed to report their battery levels to the system. You can check on the battery levels from any Internet-connected computer through the [Online Care Portal](#). You should check this battery report often to know when device batteries need replacement.

## How to Run the Battery Report



1. Open the [Care Menu](#) from the [Online Care Portal](#).
2. Click the "**Settings**" button.
3. Click the "**Devices**" link.
4. Click the "**Battery Report**" button.

**Battery Report 314-000416**  
2012-May-21 11:24 pm

**Out of 3 devices, 1 need attention**

Device	Description	Status
DEVICE 104 Medication	Medication Kitchen Pill Box	Device not checked in 4 hours 50 minutes
DEVICE 102 BP	Blood Pressure Cuff BP Cuff	OK (65%)
DEVICE 101 Weight	Weight Scale Scale	OK (51%)

[Back](#) [Refresh](#) [Close](#)

**The Battery Report is automatically updated once daily. You can click the "Refresh" button to force the report to update.**

\* Battery Report - With one device that needs new batteries

## Understanding the Report

- If the batteries are dead, the status message displays in red, and shows how long it has been since the device has reported in to the system.
- Some devices provide their exact battery levels. When the batteries are good, those devices will have the status "OK" plus the battery's current level.
- Some devices don't provide their exact level. Those devices only show "OK" when the batteries are still good.
- A few devices don't provide their battery levels at all. Those devices have a status of "Not checked."