

# Group-Level Users

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## Overview

Users at the Group level have been given access to a group of Accounts, for example all the Accounts in a multi-resident facility, or all the Accounts serviced by a single service partner. Users at the Group level will log in, and be taken immediately to the Dashboard screen, which shows a list of all the Accounts in the Group. There are 3 possible user roles at the Group Level: *Group Admin*, *Group Caregiver*, or *Group Communicator*. The content on the screen will vary a little, depending on the user's role, as explained below.

## User Levels

### Group Admin

A Group Admin user has access to more features than the other two levels. A Group Admin:

- Can set up new Communities, and manage Community communications
- Has full access to all the Care Menu features for all Residents assigned to Accounts in the Group
- Can add and edit Residents and Caregivers on the Account
- Can add new users for any Account in the Group
- Can receive alerts and notifications, if manually set up as a Caregiver/Contact for the appropriate Account.

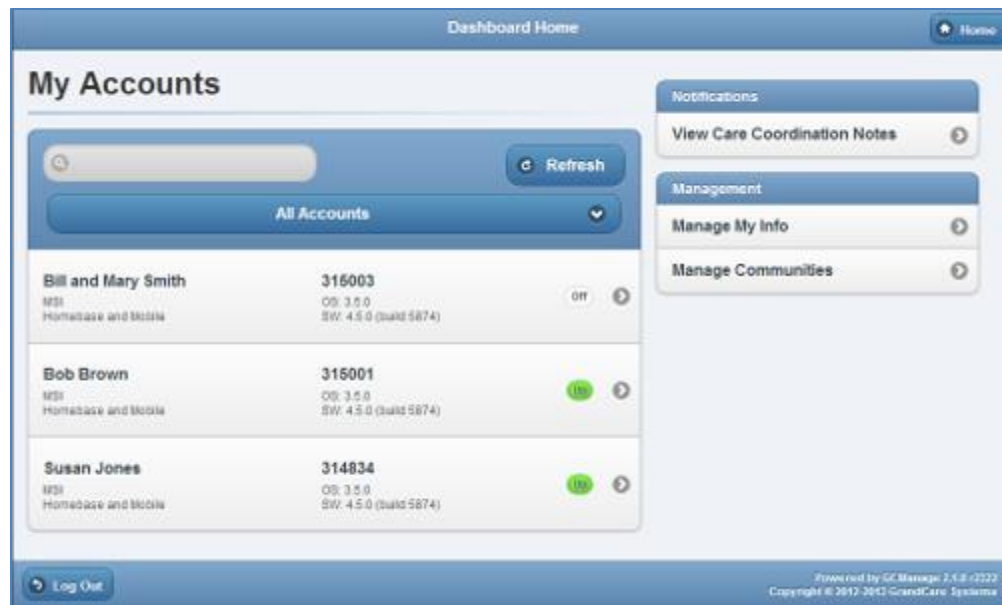


Typically a Group Admin will set up an Account Admin for an account, who has the responsibility for setting up new users and caregivers.

## Group Caregiver

A Group Caregiver can do everything a Group Admin can do, except for adding new users. A Group Caregiver:

- Has full access to all the Care Menu features for all Residents assigned to Accounts in the Group
- Can add and edit Residents and Caregivers for Accounts in the Group
- Can add and remove Community social content
- Can receive alerts and notifications.



This is the typical user level used for most care professionals in a Group. This level user can view motion and door sensors, view health readings and Care Coordination Notes, edit rules, and use all the social features of the system.

## Group Communicator

A Group Communicator is the most limited user level for a Group. A Group Communicator:

- Has limited access to Care Menu features for all Residents assigned to Accounts in the Group
- Can add messages, photos, emails, etc. for all the Residents assigned to Accounts in the Group
- Can add and remove Community social content
- Can receive alerts and notifications.
- Cannot access any health data, activity data, rules, or Care Coordination Notes
- Cannot add or edit Residents and Caregivers for Accounts



This is the typical level for most volunteers or social/activity-oriented staff for an organization or facility.

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