Optional Display Settings
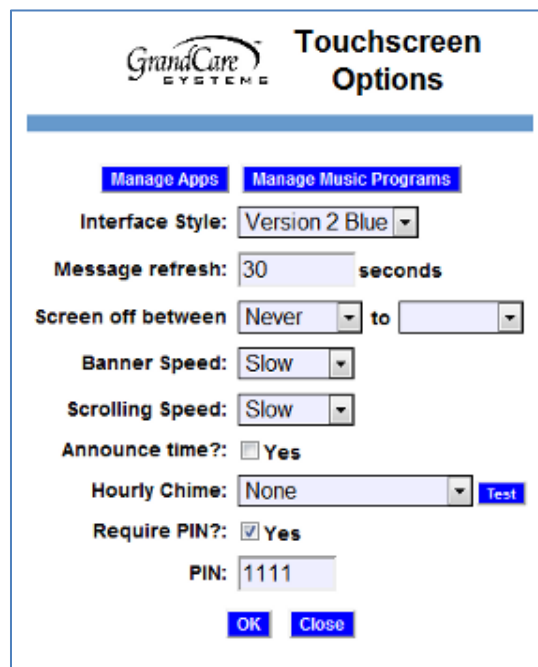
help.grandcare.com → help for caregivers → optional display settings

Overview

There are several settings that affect how features are displayed on both interactive and non-interactive systems. These settings can be left exactly as they are, or they can be changed to meet your loved one's preferences.

Changing the Settings

- Log in to the Online Care Portal
- Open the Care Menu
- Click the "Touchscreen" button
- Click the "Options" button
- Make the desired changes
- Click the OK button to save

The Settings

Interface Style - sets the appearance of the system display (what your loved one sees.) The correct choice is the one chosen by default, Version 2 Blue. The other choices are "classic" styles, that give you a glimpse of how systems looked in the early days. Trying out one of the classic interfaces won't harm the system, but the classic interfaces don't offer the complete set of features. These interface selections are included in the list as a way of grandfathering in the earliest clients.

Message Refresh - affects how long text-based slides in the digital slide show remain on the screen, for example the daily events slide, the weather forecast, the list of messages, etc.

Screen Off Between - schedule the Touchscreen monitor to turn off automatically at bedtime. The sleeping system will continue to gather sensor information, and send alerts, even when the screen is dark. If your loved one typically goes to sleep about 10 at night and typically wakes up at 6 in the morning, you could have the screen turn off automatically at 10pm and turn on again the next morning at 6am. Just touch the screen if you want to wake it up for a few minutes. (Note that some of our interactive models also have on-off buttons for the display.)

Banner Speed - sets the horizontal scrolling speed of the messages that display at the bottom of the screen.

Scrolling Speed - sets the vertical scrolling speed for slides such as the news or nostalgia slides, which have more text than will fit on a single slide.

Announce Time - When this box is checked, a pleasant voices announces the time on the hour.

Hourly Chime - If set, the system rings out the hour, using one of three sounds – a cuckoo, a church bell-like gong, or a gong with chimes. You can click the Test button to hear a sample of the choices.

Require PIN - Certain parts of touchscreen systems can be restricted to caregivers only. This is common in multi-resident facilities, to protect private care coordination notes, and health readings that have not yet been assigned to residents (after which they will be protected by the resident's PIN.) It is also common to restrict the System settings that are accessible at the touchscreen. If you check the Require PIN setting, then include a 4-digit PIN.

Tool Tips

If you forget what a particular setting does, simply position your mouse pointer over a label and a definition for the setting will appear.